

## THE RULES OF BEHAVIOUR DURING EMERGENCY COVID IN CAMPING GROUND JACK

1. The camping guests on their arrival have to bring a personal declaration (also written by hand), where declaring that they are not actually under quarantine restrictions and to be in good health, without fever at the moment of check-in. Guests on their arrival are requested to leave their passports at the management for registration.

2. All camping guests need to bring their own masks and wear them during their stay in the camping. In the toilets it is better to use also the gloves.

3. During the whole period of emergency the camping bar/reception will be usable only the outside area/terrace, where the tables will be positioned 3m one from another and disinfected after every use. There will be disinfectant gel for the hands for the use of every guest at the tables.

Inside bar/reception is allowed the entrance only for the staff, if necessary the guests can ring the bell positioned outside on the table to call the attention of the staff.

We ask also the customers of the bar not to occupy the tables for more than 15 minutes so to allow the use also for the other people.

When the tables of the reception/bar are occupied the guests must wait for their turn at the secure distance.

Outside the bar terrace one table will be indicated as reception use. The hour of check-in are from 12.00 till 21.00 and check-out from 8.00 till 11.00.

4. Check-in will be made partially online. After the reservation the guests must send the photo of their documents by email or WhatsApp, you need also to sign this present list, possibly already before arrival sent together with the personal declaration of health by email or WhatsApp. On arrival will be just verified the identity and the delivery of pass, etc. To check-out we are not able to receive the card payments so the guest must prepare the cash for paying the fee. It is also possible to make an advance payment on bank account before your arrival or take a receipt for the carried payment.

5. The booking is obligatory and the minimum stay is 3 nights. Every camping pitch shall be positioned 3 meters from one another as ordered by Region of Lombardy. The camping guests must not enter in the pitches of other people and respect always the distance from each other at least 1 meter.

6. Only the management can assign and arrange camping pitches for good working order and safety of everyone. The camping and bar opens at 8.00 and closes at 21.00, the same hours are applied for the pedestrian gate.

7. In the toilets there shall not be any toilet paper to avoid possible contaminations everyone must have their personal one. If necessary it is possible to buy toilet paper, tissues, gloves and masks at the reception. There shall be entrance and exit path at the entrance to the bath area, while waiting for ones turn the distance of 1 meter must always be respected in every situation. Outside the bath area will be positioned disinfecting gel for the hands and spray with alcohol to disinfect the curtains of the showers before every use.

You are requested to leave the toilets clean. It is prohibited to throw into WC anything except toilet paper and dejections. It is strictly prohibited to empty the camper toilet tanks into the toilets! Small children must be accompanied.

8. The trash must be taken directly by the camping guests to the municipal differentiated trash area situated 50 meters from the camping. Inside the camping there are waist bins only in the toilets and the bins for the used gloves or masks.

9. Camping guests must respect the peace and quiet of other guests, from 23.00 until 8.00 must be observed absolute silence.

10. Trees, plants and flowers must be respected and it is forbidden to light open fires or dig holes. You must not walk on flowerbeds!

11. Camping guests are authorized to bring their own barbecue but using only charcoal. It is prohibited to use wood to prevent a possible fire!

12.The public use tables and chairs are positioned all at the same place, where the guest on their arrival can take them. When checking out the chairs and tables must be left on your pitch, where they'll be disinfected by the staff. It is not allowed to take autonomously the chairs and tables from abandoned pitches as not yet disinfected.

13.The camping guests who wish to take their breakfast from the bar to their pitch need to bring their own tray, it is not possible to use the bar tray as before.

14. In the bar/reception terrace of the camping is not allowed to cook, sleep or eat your own food or drinks. The bar/reception terrace is not an area relax!

15.There shall be disinfection hours for the toilets and showers.

From 9.30 till 10.30

From 14.30 till 15.30

From 21.00 till 22.00

During these periods it is not possible to use the toilets and showers and the guests must wait until the end of necessary procedures. The hot showers have the following hours

From 8.00 till 9.30

From 10.30 till 14.30

From 15.30 till 21.00

16.In the sinks area there are no barriers but to avoid close contact the guests must use them one at the time. It is not allowed to wash dishes or clothing except in the appropriated places. It is not allowed to take hot water from the showers.

17.All electrical connections must be authorized by the staff. During this period it is not possible to charge phones or computer at the reception to avoid contamination.

18. It is not allowed to play football or other games in campsite area that could disturb other guests.

19.Visiting guests are required to register at the management, sign the certificate of health and respect all rules on this list as other guests.

20.Every guest is responsible for their own personal property. The management declines any responsibility for theft, fire or any other damage to person, property or vehicles.

21.Cars must be parked in the allotted spaces and must not be driven inside the campsite apart from arrival and departure. The cars of eventual visitors must be left outside the camping.

22.At the tables positioned under the public central roof must as well be respected the personal space of at least 1 meter. There will be positioned disinfectant spray with alcohol to disinfect eventual tables autonomously in addition to the daily cleaning by the staff .In any case it is better to limit your stay under the common roof only in necessity of bad weather and stay there as little as possible.

23.The dogs are allowed in the camping but must be always with leash, accompanied by the owner, the dogs are not allowed to run free either in Val di Mello reserve!

24. Your stay at the camping implies a total acceptance of the above rules. The management is authorized to send away any guest who does not follow the rules or behaves in an uncivilized way.

25.To be able to respect all the rules of this list the camping capacity of fulfillment will be decreased at half so we ask everyone to respect the bookings taken so to allow also other people to stay at our place.

Date:

Sign for acceptance: